

IZEA INSIGHTS SPECIAL REPORT

Influencers & Amazon 2024

APRIL 2024



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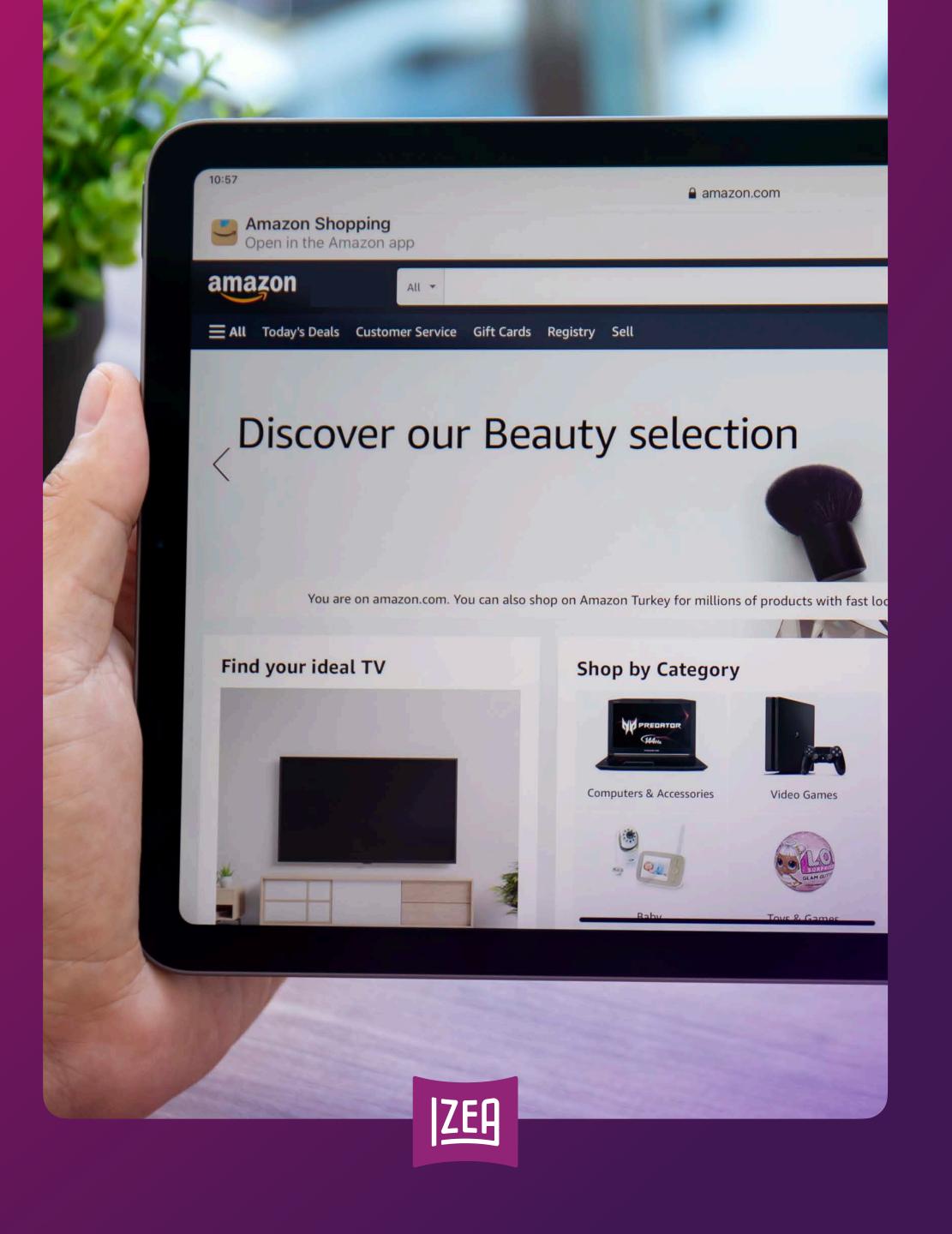
BACKGROUND

We surveyed over 1,200 U.S.-based consumers to gain deeper insights into their **Amazon** purchasing behavior and the extent to which influencers impact their purchasing decisions.

GOALS

- Understand the impact of influencer marketing on Amazon purchasing behavior
- Analyze the effectiveness of marketing strategies on Amazon purchasing decisions
- Determine the factors that contribute to trust in influencer recommendations for Amazon products
- Provide actionable insights for optimizing influencer marketing strategies to promote Amazon products

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SAMPLE POPULATION

U.S. SOCIAL MEDIA USERS

United States

3/19/24

TO

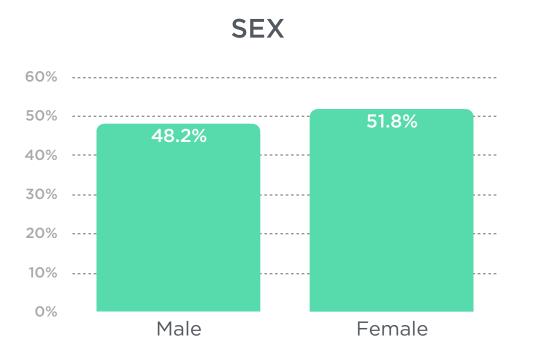
3/20/24

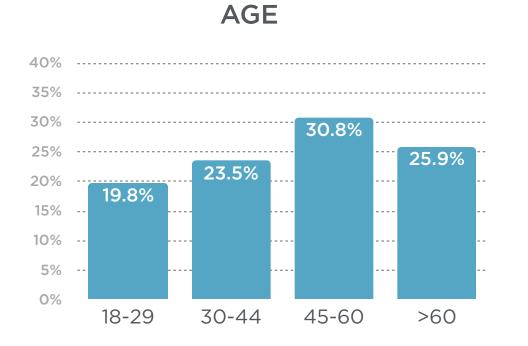
GEOGRAPHY

DATA GATHERED

1,280 Respondents

All respondents were required to have an internet connection and be a social media user in order to participate in the survey.









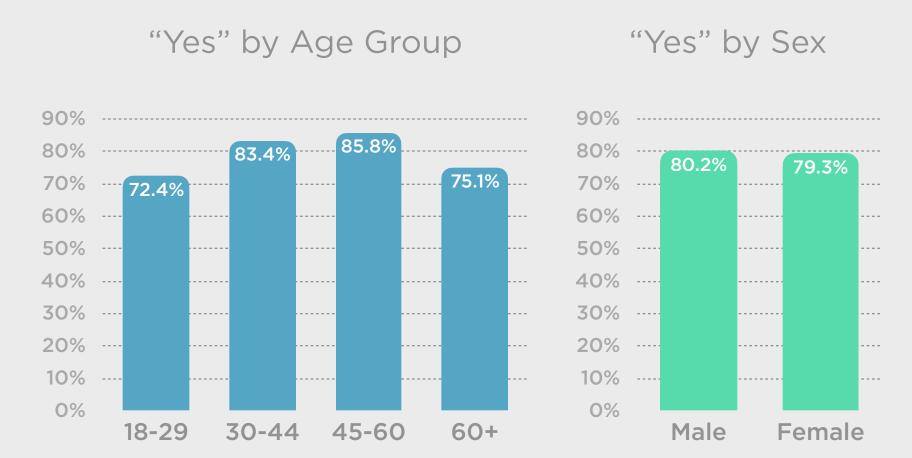
OF SOCIAL MEDIA USERS

say they are **Amazon Prime members**.





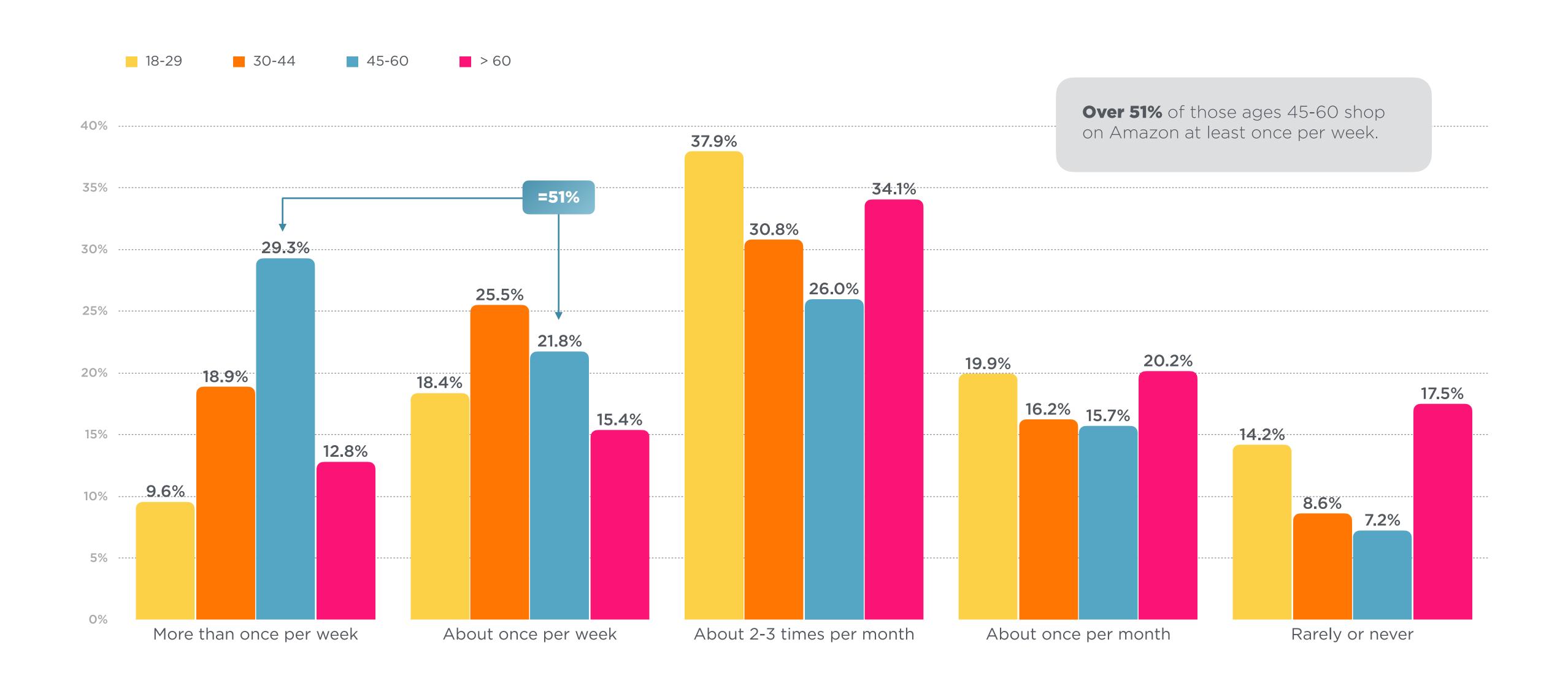
• Are you an Amazon Prime member?



PURCHASE FREQUENCY BY AGE GROUP



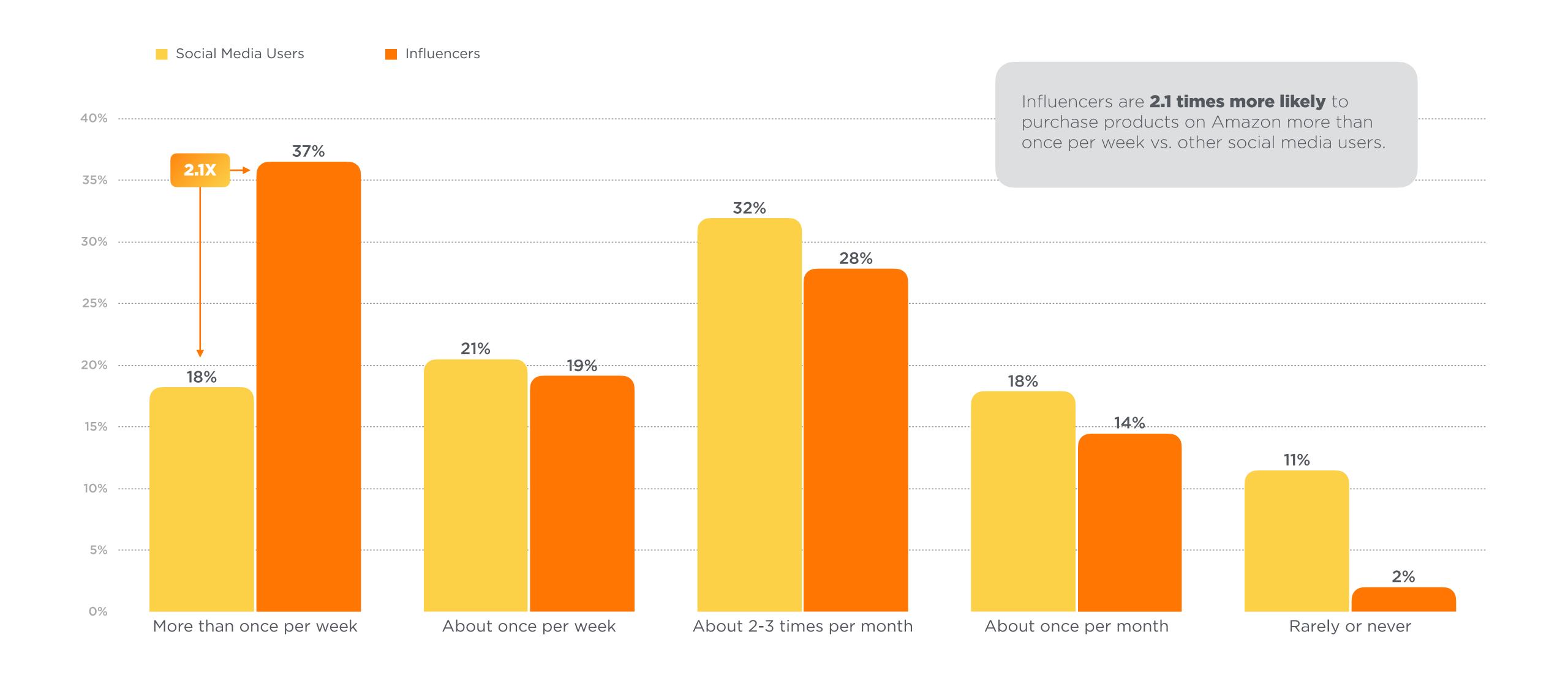
Q: How often do you purchase products on Amazon?



PURCHASE FREQUENCY BY INFLUENCERS



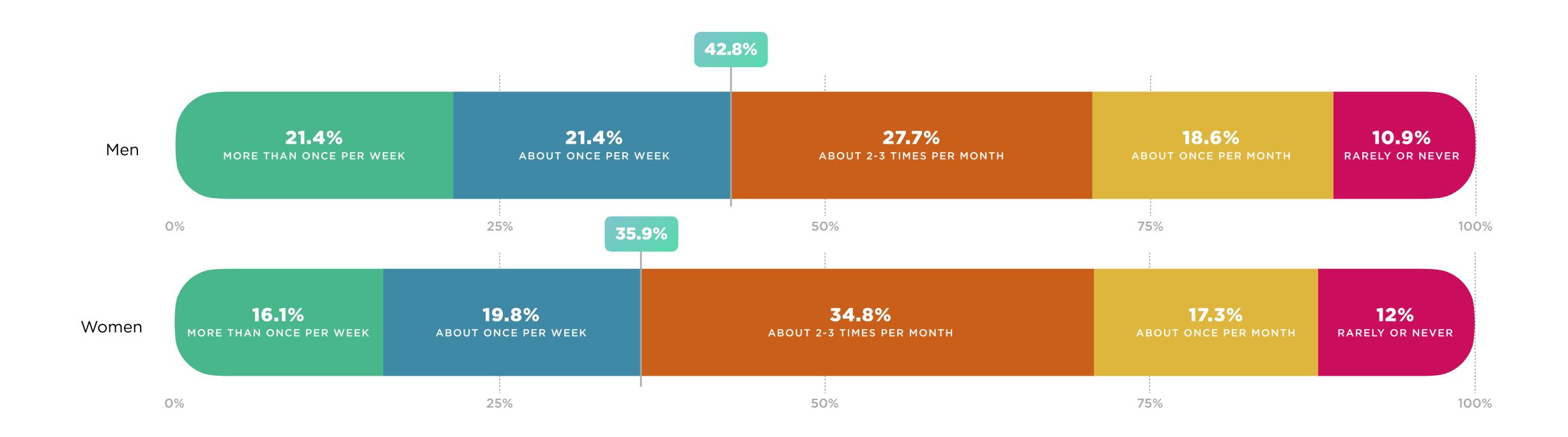
Q: How often do you purchase products on Amazon?



PURCHASE FREQUENCY BY SEX



Q: How often do you purchase products on Amazon?





At **42.8%**, men are more likely to make Amazon purchases more than once per week, or about once per week, than women at **35.9%**.

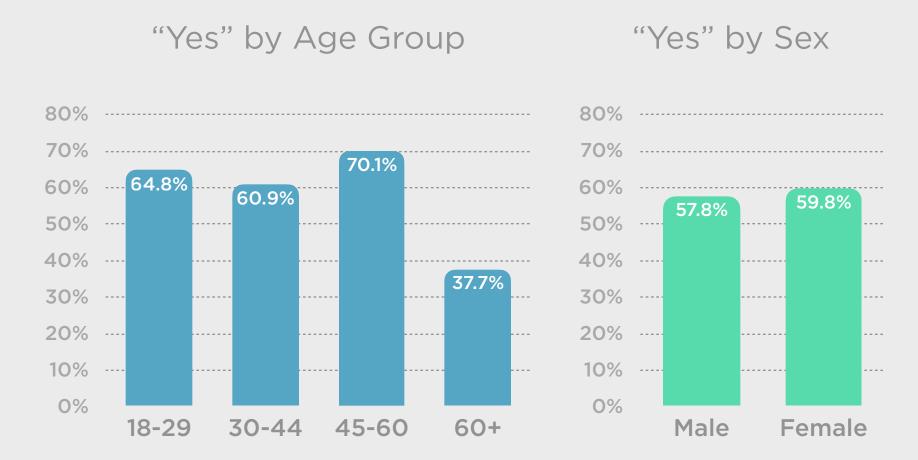


OF SOCIAL MEDIA USERS

a product after seeing it being used by an influencer.



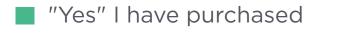
A: Have you purchased a product after seeing it promoted by a social media influencer?

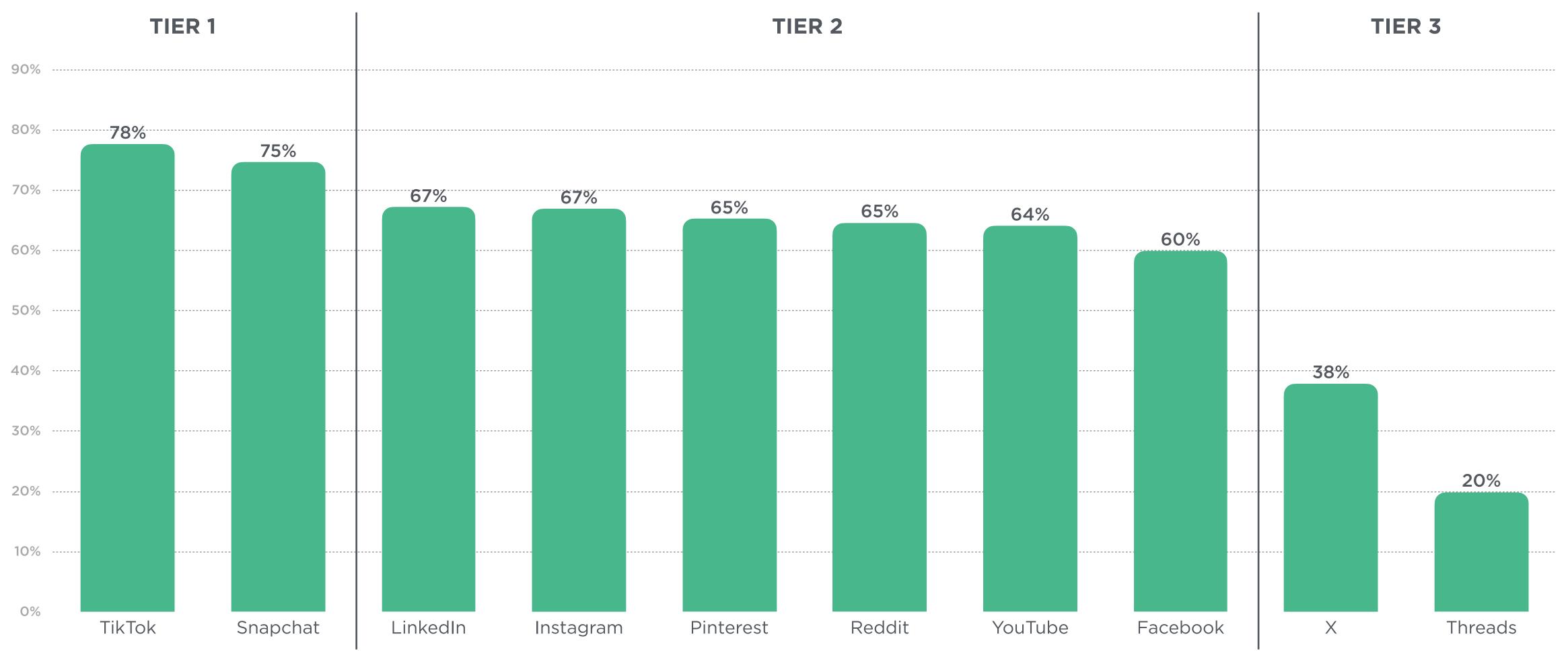


PURCHASE INFLUENCE BY PLATFORM USERS



Q: Have you ever purchased a product after seeing it being used by an influencer?







INFLUENCE DRIVES INFLUENCE



86% 91% 92% OF INFLUENCERS

OF INFLUENCERS

OF INFLUENCERS

say they are the **primary** shopper in their household.

say they have purchased a product after seeing it being used by another influencer.

say they have recommended a product purchased on Amazon to someone else.

Amazon Prime members.

of influencers are

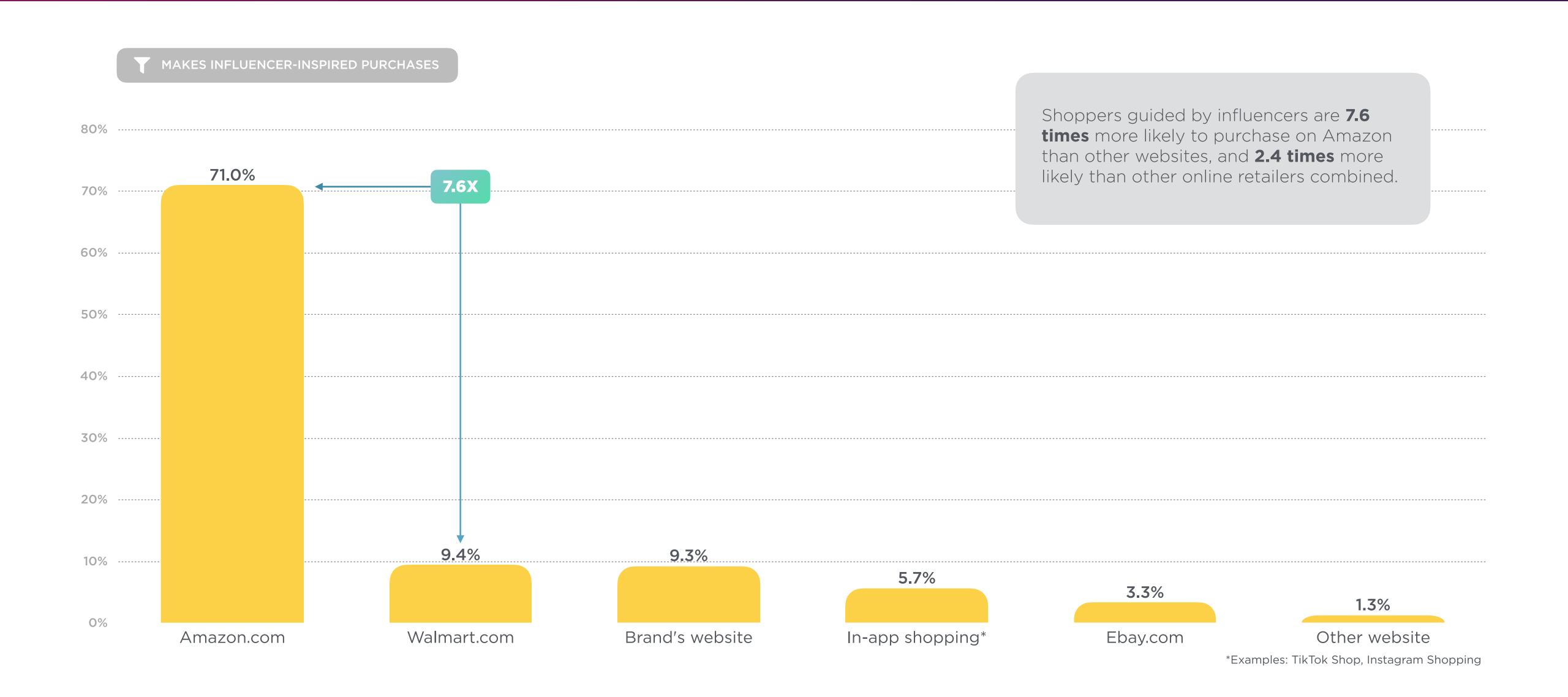
positive product review on Amazon.

of influencers have left a

INFLUENCER-DRIVEN PURCHASES



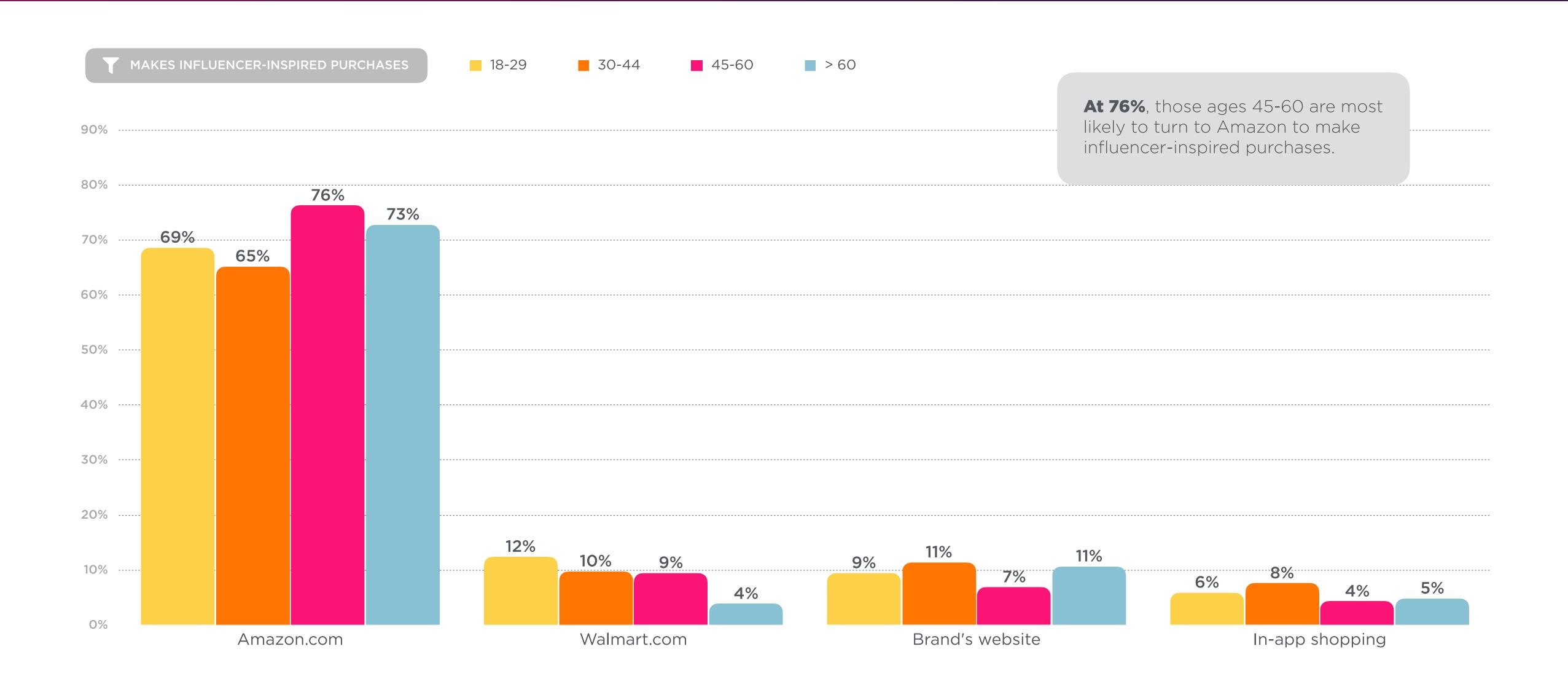
Q: Where are you most likely to make a purchase after seeing a product promoted by an influencer?



INFLUENCER-DRIVEN PURCHASES BY AGE



Q: Where are you most likely to make a purchase after seeing a product promoted by an influencer?





OF THOSE WHO MAKE
INFLUENCER-INSPIRED PURCHASES

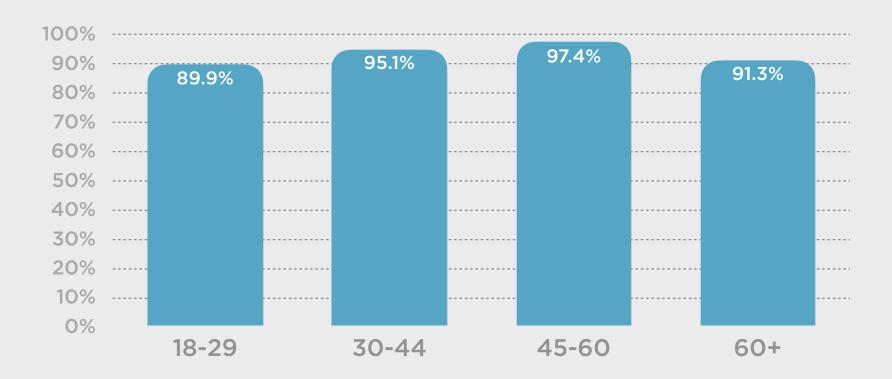
say they have made influencer-inspired purchases on Amazon.



MAKES INFLUENCER-INSPIRED PURCHASES

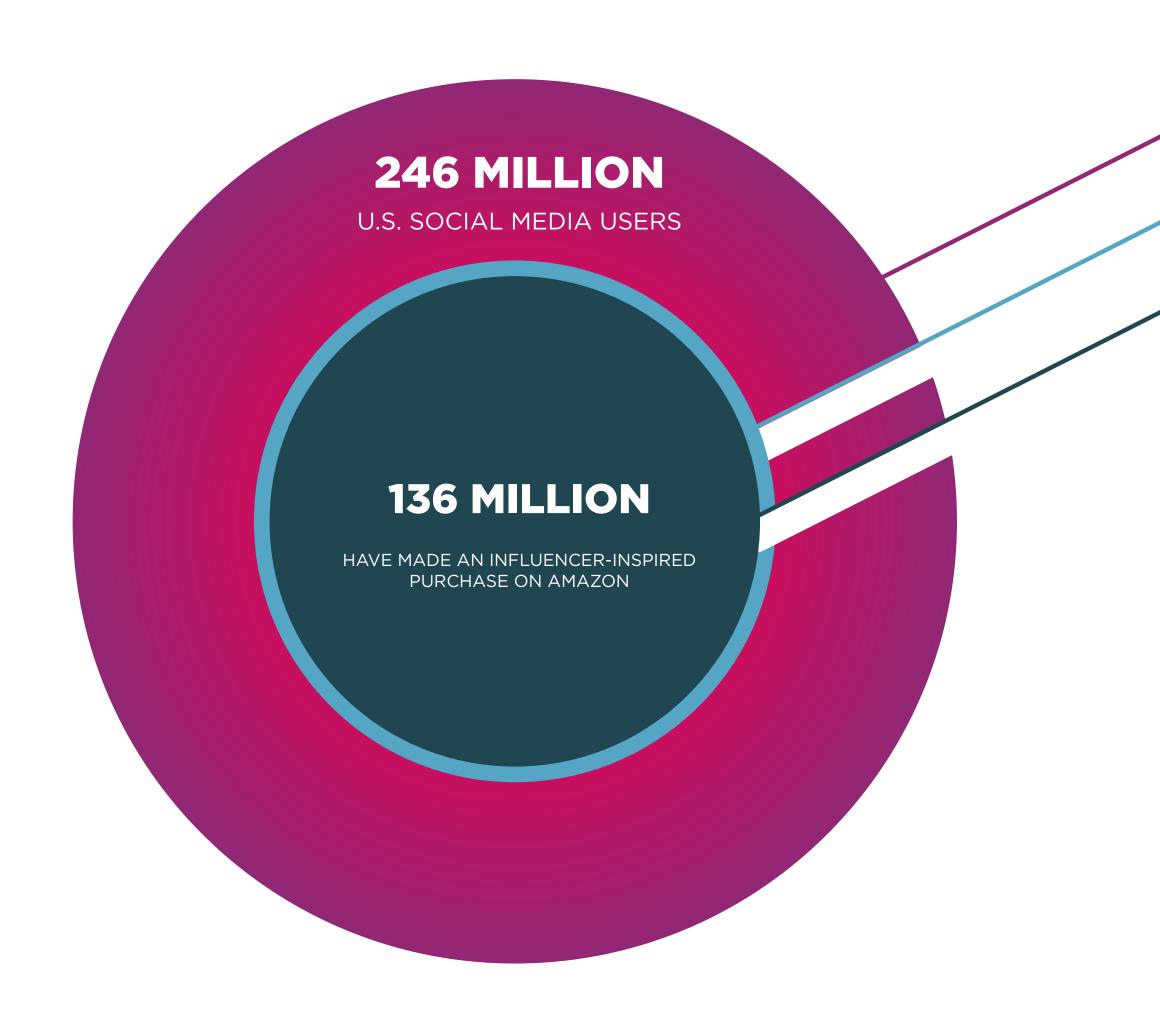
Q: Have you ever purchased a product on Amazon after seeing it being used by an influencer?

"Yes" by Age Group



INFLUENCER IMPACT ON AMAZON





U.S. social media users

59% of those made an influencer-inspired purchase

94% of those made an influencer-inspired purchase on Amazon

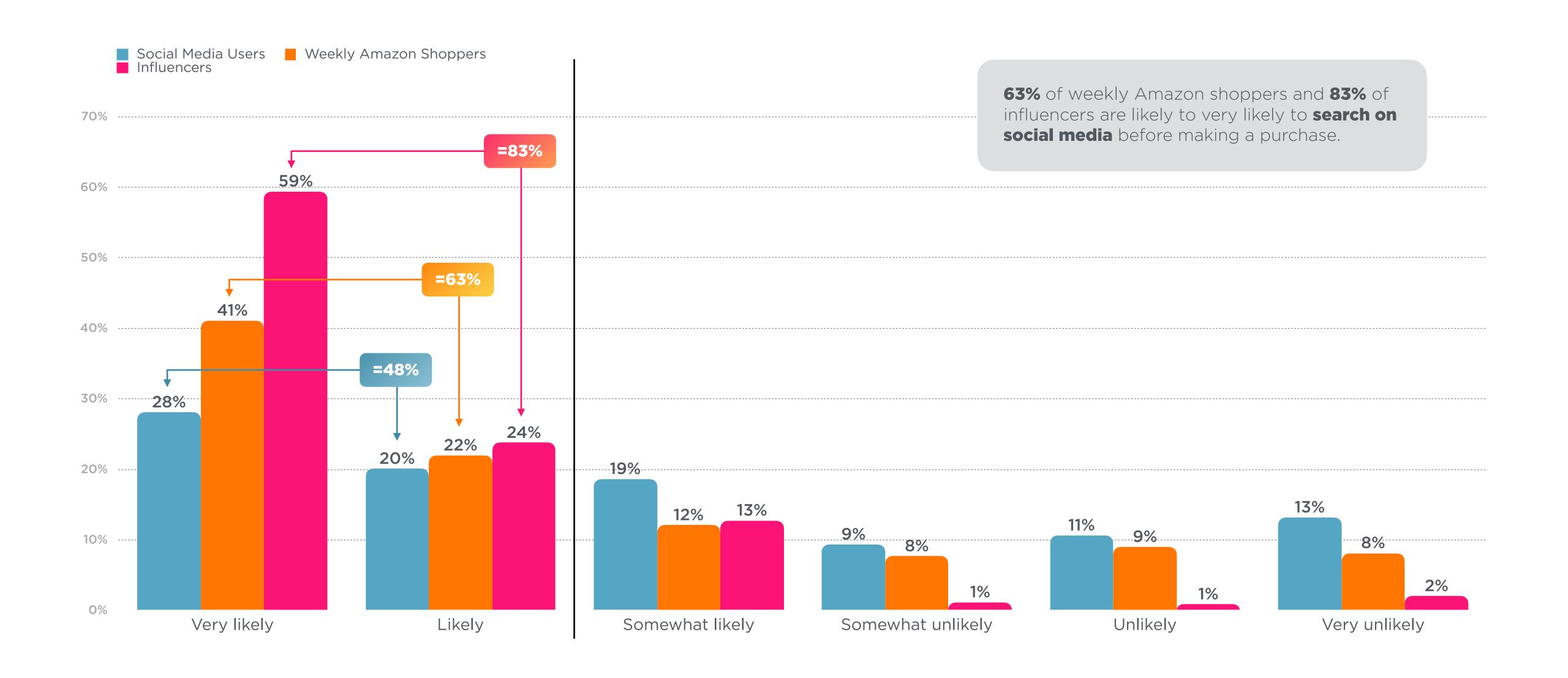
AN ESTIMATED

of U.S. social media users have made influencer-inspired purchases on **Amazon**.

SOCIAL SEARCH + COMMERCE



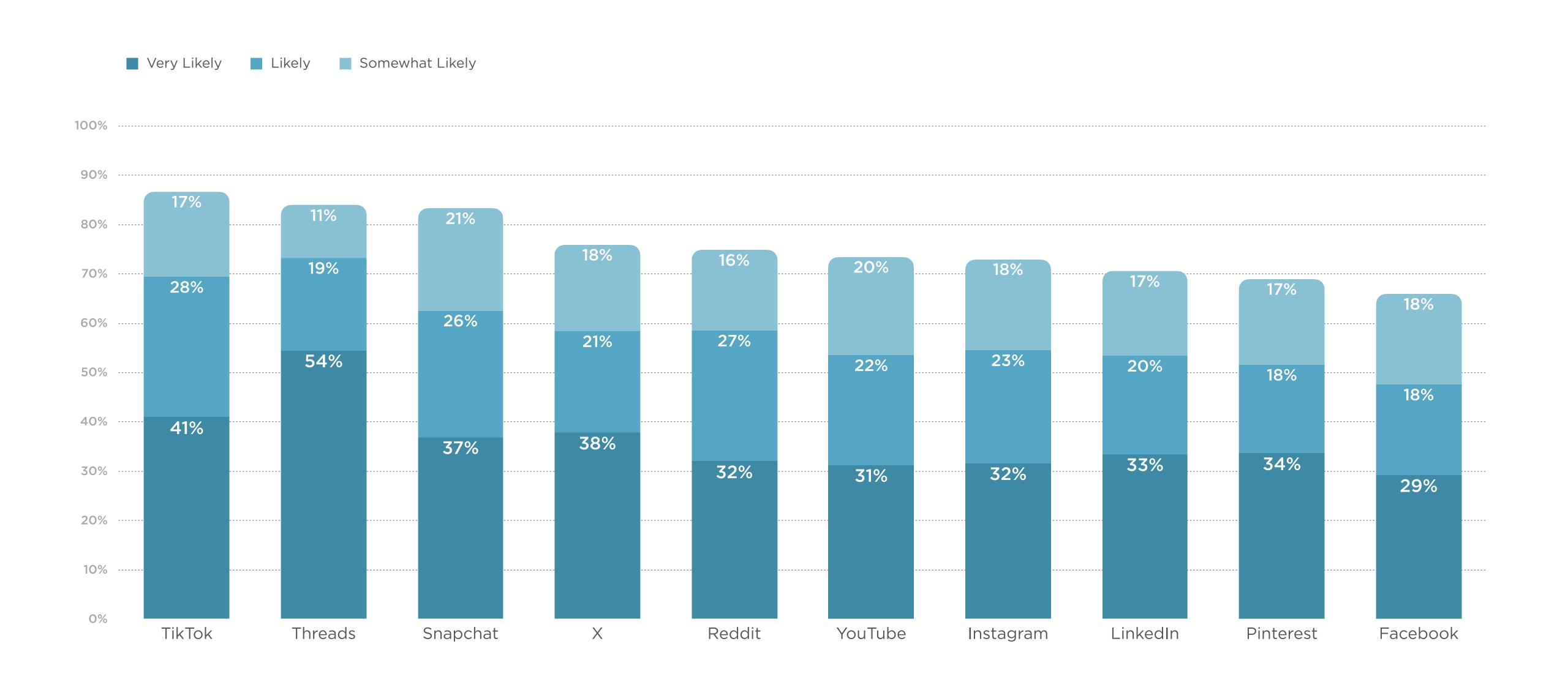
Q: How likely are you to search on social platforms to research a product before a purchase?



SOCIAL SEARCH BY PLATFORM USERS



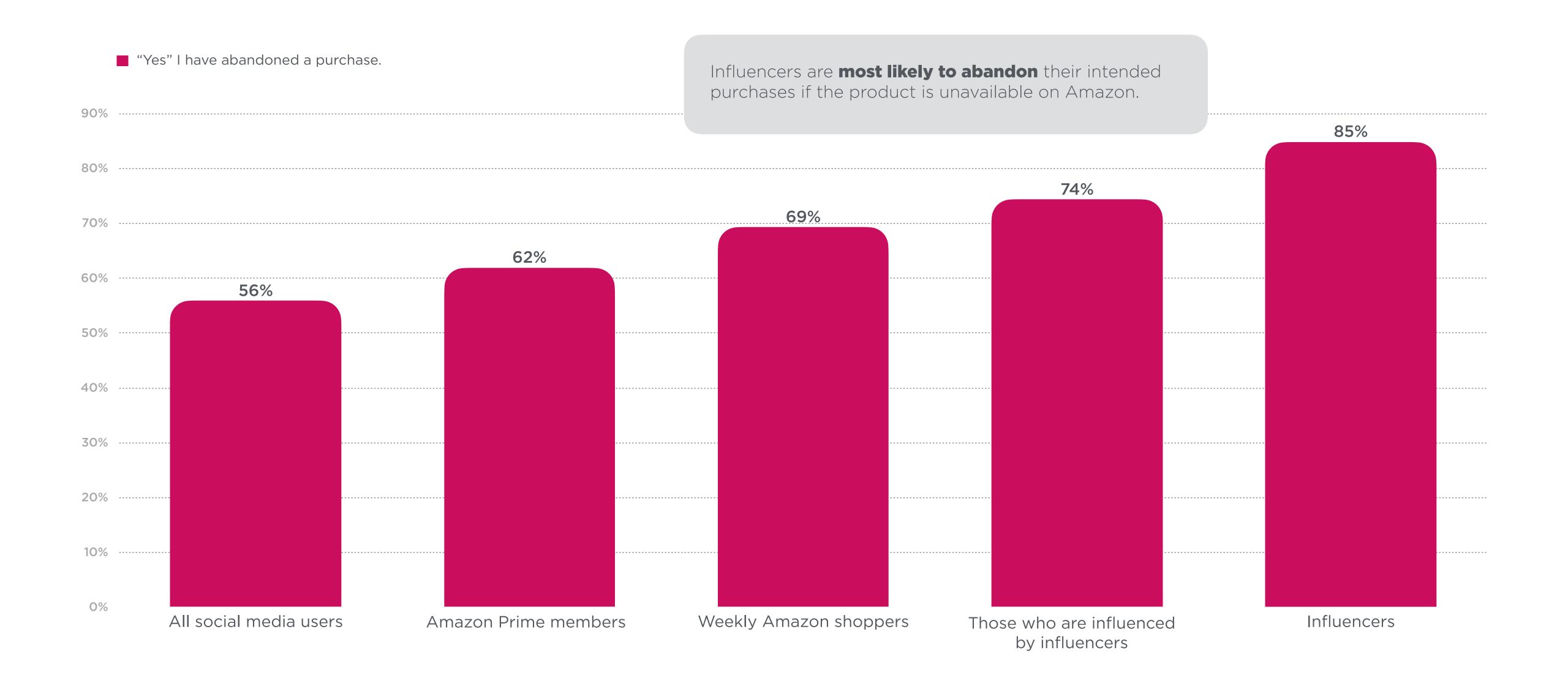
Q: How likely are you to search on social platforms to research a product before a purchase?



PURCHASE ABANDONMENT



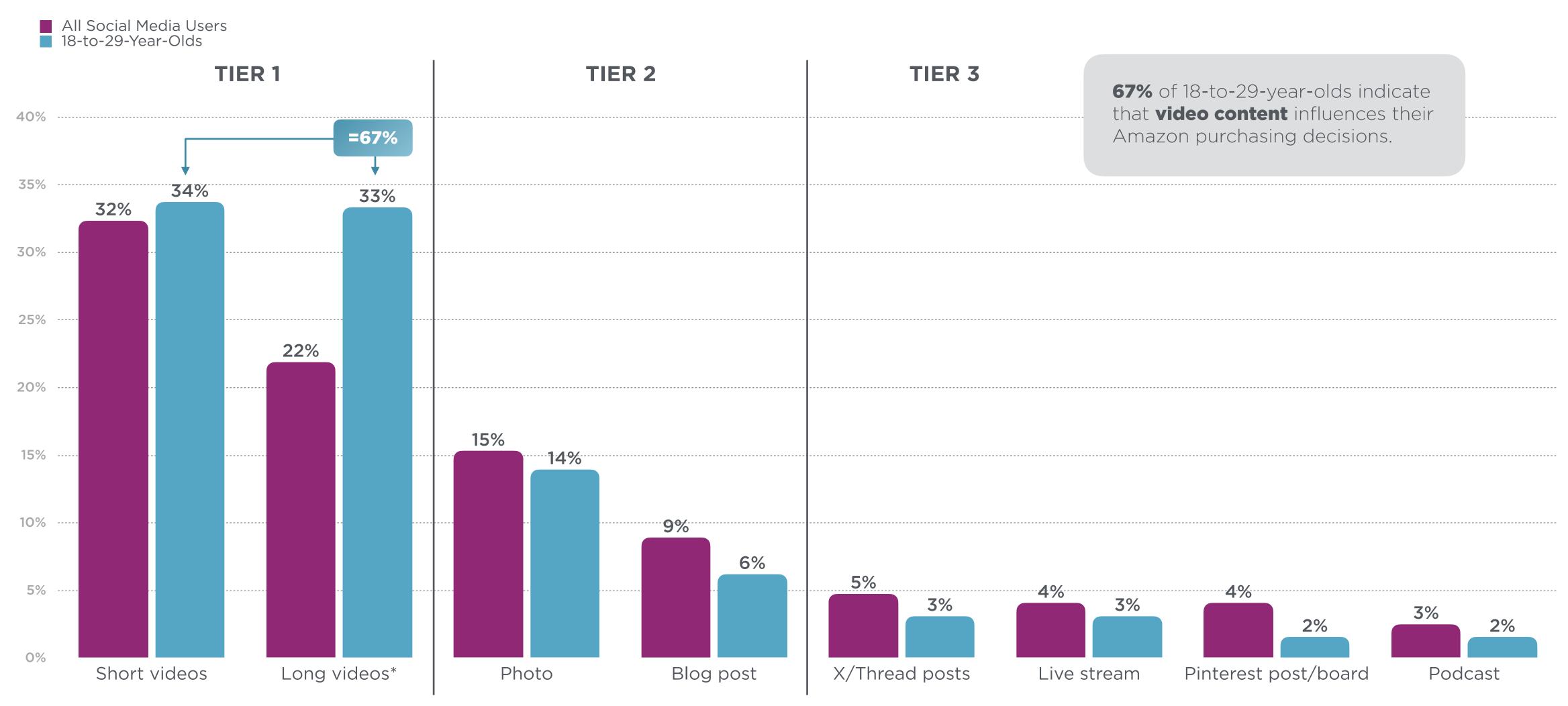
Q: Have you ever abandoned purchasing a product you discovered on social media because you couldn't find it on Amazon?



CONTENT EFFECTIVENESS



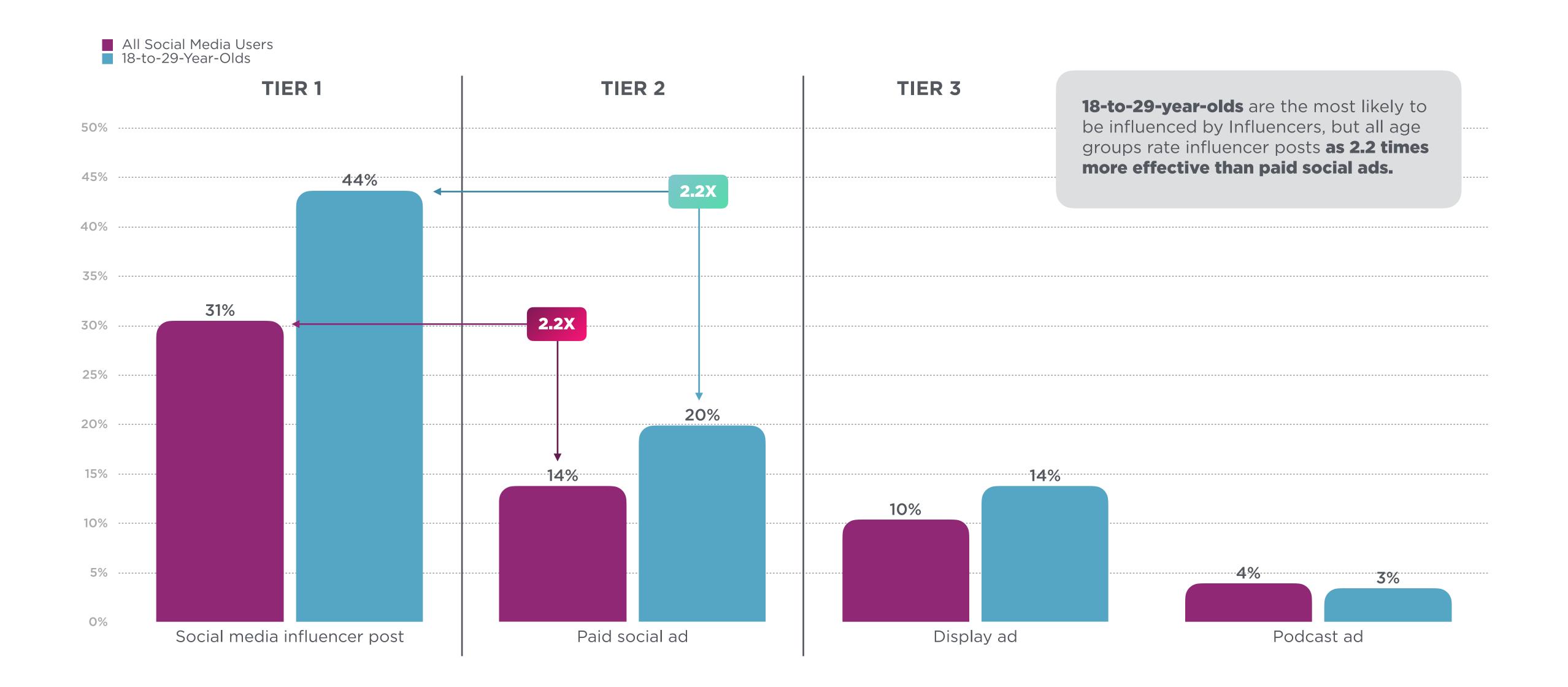
Q: What type of influencer content influences you most to purchase a product on Amazon?



IMPACT OF DIGITAL AD TYPES

ZEA

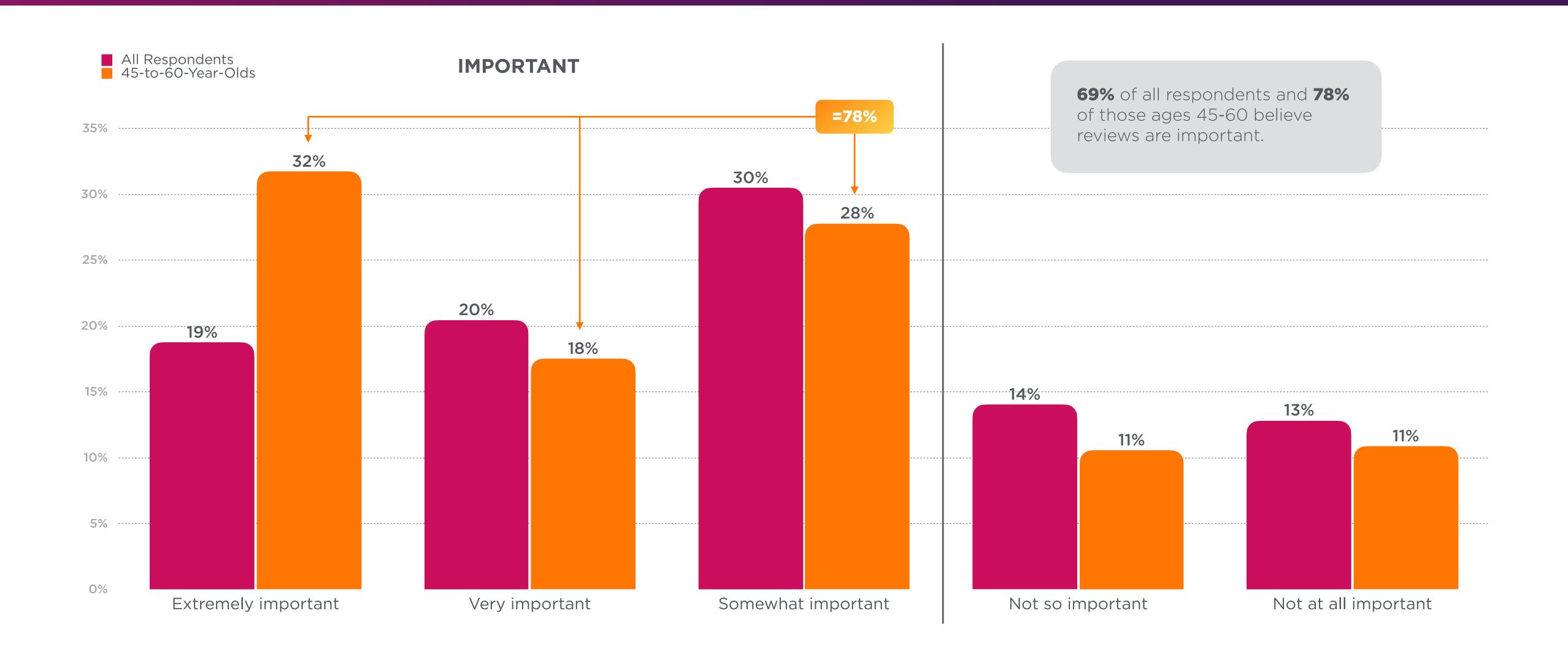
Q: Which of these is more likely to get you to try a new product?



PRODUCT REVIEWS OUTSIDE AMAZON



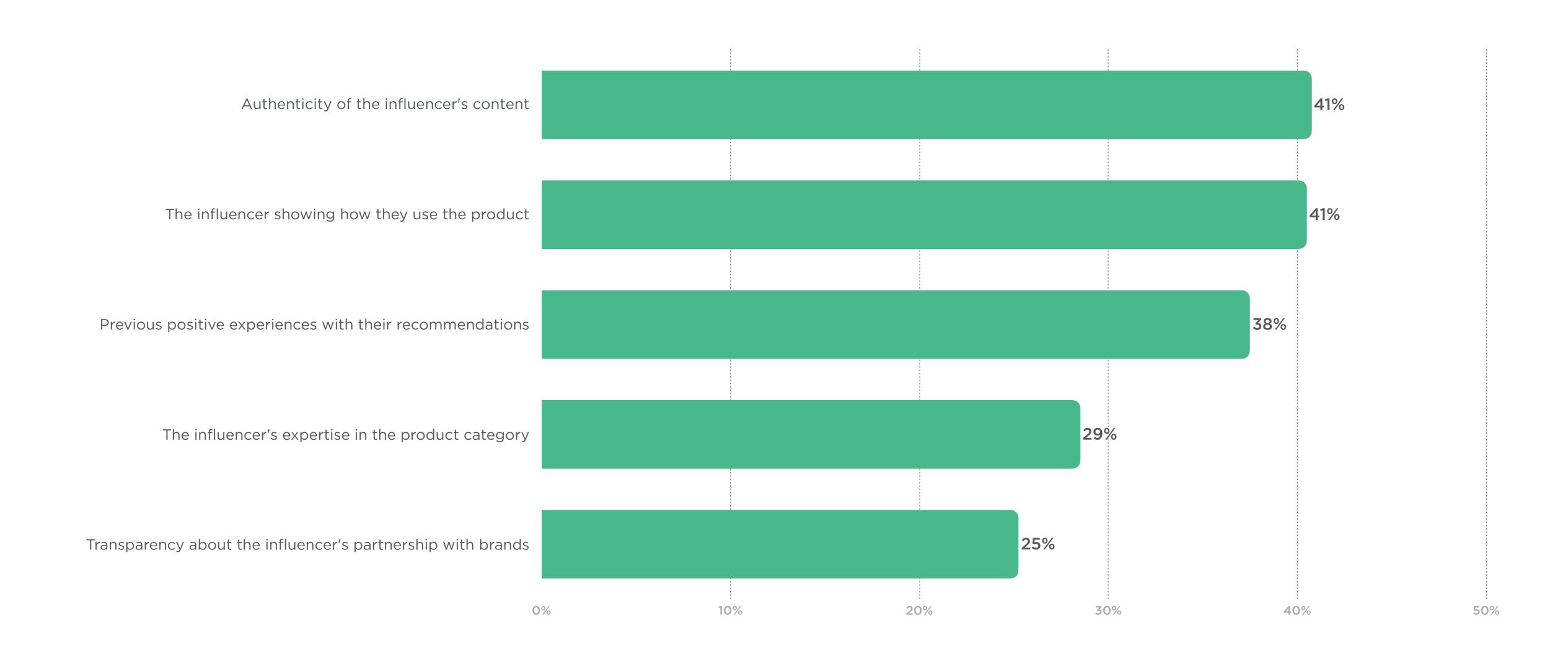
Q: How important are user or influencer reviews found online (outside of Amazon) in influencing your decision to purchase a product?



TRUST IN RECOMMENDATIONS



Q: What factors increase your trust in influencer product recommendations?





For additional research visit:

izea.com/resources

